

The background of the slide is a light gray gradient. It is decorated with numerous water droplets of various sizes, some of which are clustered together. The droplets have a realistic, three-dimensional appearance with highlights and shadows, giving them a glossy look. They are scattered across the slide, with a higher concentration in the top-left and bottom-right corners.

PLAN FOR THE WORST... SO YOU'RE READY FOR ANYTHING

PARKS AND TRAILS EMERGENCY PLANNING

WHAT CREATES AN EMERGENCY?



WHO'S BEEN THERE?



General Guidelines for Any Emergency

For any incident that occurs in the park you need to determine the severity of the situation and whether or not to call 911. If 911 is called be prepared to inform them of what services you need and the situation at hand.

Call 911 for Medical, Fire, First Responders or Law enforcement in any situation in which you need additional help or the event is out of your knowledge scope. A few examples of times to call 911 may include but are not limited to: medical problems or injuries, animal bites, any fire, person lost in park, aggressive behavior or abuse, animal escape, etc.

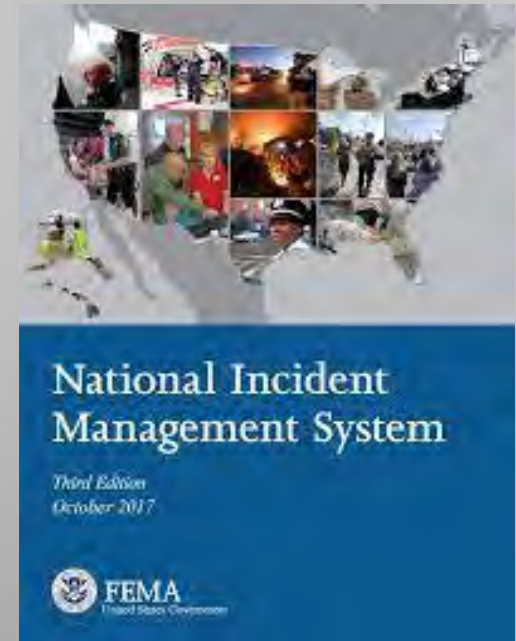
Communication

1. **Radios** should be carried by staff at all times in order to communicate with each other and other emergency services on other talk groups
 - a. Radio traffic in conjunction with **only Byron Fire** – Go to Channel “FIRE 1” and ask dispatch which F-OPS channel Byron Fire is using. F-OPS2 through F-OPS5 is on dials 8-11 on PK zone
 - b. Radio traffic with **Fire, EMS, Sheriff, etc.** needs to be assigned an ATAC channel on the OL zone. ATAC1-ATAC4 in on dials 7-10 on the OL zone
 - c. Any question regarding how to best communicate with other agencies and other radio related questions, call Mike Burton at 507-328-7018 (office) or 507-923-6599 (cell) for assistance
2. **Point person:** The **Incident Commander**, or appointed staff, will designate a “**point person**” for all responding agencies to receive information from upon their arrival
3. **Meeting point:** The **Incident Commander**, or appointed staff, will determine the best place to station the “**point person**” to communicate with as many people as possible. For example, the Nature Center will most likely be where responding agencies will arrive and therefore should be the meeting point so staff and responders can be directed and deployed from that point

Staff responsibilities

1. Always keep in mind environmental or other hazards in the park that may affect the severity of any situation.
 - a. Environmental examples: swollen river, severe weather or high winds, extreme heat/cold, drought and fire potential.
 - b. Wildlife examples: Risk level of escaped animals, seasonal behaviors such as rut, high bee/wasp risk
2. Have maps ready and available for all staff and responding help
3. Determine **Incident Commander:** The Park Manager or Park Superintendent will typically be the Incident Commander for emergency events. If the Park Manager is not present, then the senior most staff member will be in command. Command can be given to a higher person of authority upon their arrival.
4. **DECIDE ON A COURSE OF ACTION:** Determined by **Incident Commander**. Listen to instructions on whether to meet and, if so, where. The **Incident Commander**, or the designated “point person”, will remain at the designated “Meeting Point”
5. A first responder pack is available at the shop and in the nature center with a modest amount of medical supplies, maps, helicopter landing sites and a GPS unit.
6. Staff will provide responding vehicles and gators with information on how to access the trail systems, Helicopter landing sites, and names/locations of buildings and landmarks.

STAFF TRAINING





EMERGENCY RESPONDER TRAINING

During an emergency should not be the first time your local agencies have ever been to your park or trail.

WORK WITH YOUR EMERGENCY RESPONSE TEAMS

Do THEY have the equipment needed for emergencies in your parks and trails?

Equipment for
remote locations

Drones

rope rescue



Do YOU have the resources they need to do their job?

Access to
remote locations

Communication
methods

Key to your
buildings

BARRIERS TO RESPONSE AND RESCUE



Access points

Knowledge of the landscape-or lack thereof-for visitors and responders

Crowds and curiosity

Time of day



THE SCENARIOS ARE ENDLESS



You can't always do much to help, but it helps to know who to call.

In some events there are multiple agencies needed – Dispatch may automatically know who to call, but speak up if you feel someone else should be involved.



EMERGENCY CONTACT LISTS

Emergency Phone Numbers For Park Problems

<u>Power Outage</u>	367-7000	People's Co-op Account # 8656 Meter Number #C45323 5731 Co RD 105 NW Byron, MN 55920
<u>Furnace Problems</u>	328-6740 951-2637	Olmsted Co. Facilities On-call Greg Larsen Co. Facilities Employee
<u>Boiler (Otter) Problem</u>	328-6740	Olmsted County Facilities On-Call
<u>L.P.</u>	534-3111	High Plains Co-op
<u>Diesel/Gas</u>	259-3049	Greenway Fuel (Dave Radke)
<u>Well</u>	775-2666 254-7816 259-3294 (c) 281-2840 (w)	Rusty Carlson Shawn Peterson
<u>Electrical</u>	272-8864	Total Electric (Joe)
<u>Internet/phone</u>	414-828-9677(c)	Metronet (Chris)
<u>Locksmith</u>	328-6729	Mike Turner
Sheriff's Office <u>Non Emergency</u> 328-6800		

Oxbow Park and Zollman Zoo

Emergency and Safety Information and Protocols

IMPORTANT: If you consider the situation to be an emergency or the safety of either staff or the public is involved- immediately call 911 - the Law Enforcement Center - before any other staff members

EMERGENCY PHONE NUMBERS

The organizations and individuals on this sheet are at our disposal if a situation warrants assistance.

Emergency- 911

Identify yourself; be specific to the type of emergency, and WHERE the emergency is located within the park. If you cannot leave the scene, delegate the call to a responsible individual on the scene. TELL THE INDIVIDUAL WHAT TO SAY WHEN THEY MAKE THE CALL AND INSIST THAT THEY RETURN TO THE SCENE AFTER THE CALL IS MADE TO VERIFY THAT HELP IS ON THE WAY.

If the emergency involves one of the zoo animals, and either the staff or the public's safety is at risk, the LEC will call the State Patrol, the Sheriff's Department and a conservation officer.

LAW ENFORCEMENT CENTER (non-emergency): 507-328-6800 (examples include minor fender benders, no injuries; child separated from parent).

CONSERVATION OFFICERS: Ryan Christiansen 507-254-5913
Annette Kylo 507-735-0370

All non-emergency questions and concerns should be addressed to Oxbow Staff:

Lonnie Hebl	507-328-7341 (W)	Clarissa Schrooten	507-328-7342 (W)
	507-421-8434 (C)		507-884-4804 (C)
Ryan Waldee	507-328-7343 (W)	Tim Buri	507-775-7053 (H)
	507-606-2190 (C)		507-273-5266 (C)
Amber Weihert	608-228-8217 (C)	Jaide Ryks	507-440-7238 (C)

ANIMAL HEALTH QUESTIONS (when staff cannot be reached):

Dr. Rachel Amato 507-577-1188	Rochester Clinic 507-282-0867
Dr. Natalie Lucca 507-271-4649	Rochester Clinic 507-282-0867
Dr. Megan Wiesenbeck 507-402-2639	Plainview Clinic 507-534-4356

Park Department Employees who may be contacted to assist or lend advice:

Karlin Ziegler— Park Director	507-328-7086 (W) 507-469-1603 (C)
Pat Gerken — Campus Shop	507-328-7080 (W) 507-259-6045 (C)
Chester Woods	
Josh Drilling	507-421-5146 (C) 507-288-2935 (H)
Celeste Lewis	507-269-3654 (C)
Jeremy Olson	507-993-2408 (C)

WEATHER EVENTS ARE CHANGING IN FREQUENCY
AND INTENSITY.



WHAT DO WE DO ABOUT IT?

PLAN AHEAD

with your entire agency



PREVENT WHAT YOU CAN

Keep public out of harms
way whenever possible





SOMETIMES IT TAKES DRASTIC MEASURES



MOTHER NATURE'S DAMAGE IS INEVITABLE

- What you do in the aftermath can determine how quickly things get cleaned up and how much it might cost.

“Quick and Quiet”

Be the calm in the storm and work quickly to gather resources but ensure you are being thoughtful and intentional about who you need.



CALL IN THE REINFORCEMENTS MANY HANDS MAKE QUICK WORK

- VOLUNTEER HELP
 - SCHOOLS
 - MEDIA
 - PARK VOLUNTEERS
 - LOCAL FARMERS – EQUIPMENT/TOOLS
- PUBLIC WORKS
 - HEAVY EQUIPMENT OPERATORS
- PRIVATE CONTRACTORS
 - THEY MAY EVEN DONATE TIME
- UTILITIES
 - POWER
 - SEPTIC
 - PHONE/INTERNET



FEMA

- KEEP TRACK OF ALL THOSE COSTS!!!
 - INVOICES
 - VOLUNTEER AND STAFF TIME
 - RESOURCES
- INVITE YOUR REPRESENTATIVES

